

RETURNS

We must be contacted for approval before making any returns. If return is approved, we will make the refund less our original shipping cost.

In order to establish a warranty claim, the purchaser should provide the following information in writing to Universal Boat Lifts, LLC., 6160 N Bluffs Ct, Charles City; VA 23030 or boatlift30@gmail.com within fifteen days of any occurrence giving rise to a claim:

- (A) Proof of purchase,
- (B) The name of party installing the product and date of installation, and
- (C) A statement in clear and concise terms setting forth the basis of the warranty claim.
- (D) Alleged defective parts must be returned to Seller for inspection, repair or replacement.